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| 1. **What types of evidence can we include in the portfolio e.g. video, images, documents? Where do I find this out?**   The IfA, ESFA, Ofsted and EPAOs do not specify what evidence could and should be included in portfolios. This is because it is up to the training provider to use whatever strategies they wish to achieve the learning outcome. However, where a portfolio has a specific and explicit role in the EPA (for example one that is constructed after the gateway, or one that is used specifically to inform another form of assessment), the EPAO may offer guidance and recommendations for qualifying evidence. |
| 1. **How many pieces of evidence should be included in the portfolio (is there a minimum / maximum)? Is there a limit to the size of a portfolio?**   The EPAO will specify the detailed requirements in any guidance, or if you request clarification from them. |
| 1. **Are witness testimonies from customers usable for evidence?**   Very much so and it is worth clarifying from the EPAO how these can be used to inform the EPA process |